Blindcare Privacy Policy

This page explains what Blindcare does with the personal information you provide us.

**General**

The Royal National College for the Blind (registered charity no. 1000388) is Blindcare’s main delivery partner and handles the administration of Blindcare records (registered charity no. 1020073). Supporter records for Blindcare are held on a secure database, protected by 2-step authentication. Supporters can update their contact preferences with the charity at any time, by clicking on the link from Blindcare’s web page (hosted on the RNC website), here [www.rnc.ac.uk/Blindcare](http://www.rnc.ac.uk/Blindcare)   
  
Blindcare collects contact information from its supporters – primarily individual donors who are donating via payroll giving and have indicated they are happy to be contacted by the charity and by what method (eg email, post).   
  
On the sign-up form for ‘further contact with the charity’, we explain for what purposes we will contact you. We won’t share your data with anyone else unless required or permitted by law and we ask for explicit consent for ‘Ways to support’ and ‘News from RNC’, our main project delivery partner.  
  
Any **sensitive** personal information will never be supplied to anyone outside Blindcare without first obtaining consent, unless required or permitted by law. We comply with current Data Protection Act 2018, including removing your personal information from our systems when it is no longer required and ensuring that all personal information supplied is held securely.  
  
Whenever you provide such personal information, we will treat that information in accordance with this privacy statement, current legislation and our [Data Protection Registration](https://ico.org.uk/esdwebpages/search) (Registration Number: Z7570441). We also aim to meet current best practice.  
  
Individuals whose personal information is held by Blindcare have certain rights under the UK’s data protection laws. More information can be found on the [Information Commissioner’s website.](https://ico.org.uk/)  
**Fundraising**  
This section explains in more detail how Blindcare uses the personal information that you give us when donating to Blindcare.  
  
When you choose to donate to Blindcare, for example, as a payroll giver, you may choose to allow your contact details to be shared with us (e.g. name and address, email) via the payment agency, your employer or the Professional Fundraising Organisation with whom you signed up for donations.   
  
In such cases, we will enter these details on our secure database administrated by Donorfy and keep a note of the donations you are making/have made to our charity. This enables us to keep you informed about good news stories, projects and events that we think may be of interest to you. We will not share your details with anyone outside of Blindcare/RNC unless required to do so eg you have asked us to claim gift aid on any donations in which case we would share your title, full name, address/postcode and the date and amount donated, with HM Revenue and Customs.

**The Blindcare page on the RNC website has a link to the database so you can update your contact preferences with Blindcare or opt out of future communications with the charity, at any time. Please click** [**here**](https://app.donorfy.com/form/YF9ACP4Q08/28IKC)**.**

**Websites and Cookies**

This section applies to anyone accessing Blindcare’s web page which is hosted on the RNC’s website within the Support Us section.  
  
A cookie is a small file, typically of letters and numbers, downloaded on to your device (e.g. your computer) when you access the Blindcare web page hosted on the RNC website. Cookies allow the website to recognise your device and so distinguish between the different users that access the site. For further information, please see the RNC Cookie Policy.  
  
During the course of your study you may be asked to use third party websites or services or access linked content (e.g. YouTube, Moodle and Office365) which may collect personal data about you. That site’s own privacy notice will explain to you how they use your data. To find out more about cookies and what cookies might be stored on your device, visit [www.aboutcookies.org](https://www.aboutcookies.org/) or [www.allaboutcookies.org](https://www.allaboutcookies.org/)

**Responsibilities**

Blindcare as a corporate body is the data controller under General Data Protection Regulation (GDPR) and Data Protection Act 2018 and the Board of Governors is therefore ultimately responsible for implementation.  
  
The designated data controller who is appointed to ensure compliance with the legislation is the Technical Support Manager.

**Further information**  
  
If you have any questions about Data Protection in relation to Blindcare, please contact: [data.protection@rnc.ac.uk](mailto:data.protection@rnc.ac.uk) or write to us:

**Technical Support Manager  
Blindcare  
c/o The Royal National College for the Blind (RNC)  
Venns Lane  
Hereford   
HR1 1DT**  
  
If you have a data protection concern that cannot or has not been resolved by Blindcare, you have the right to raise it with the [Information Commissioner’s Office](https://ico.org.uk/)

**Blindcare**  
Venns Lane  
Hereford  
HR1 1DT

Tel: 01432 376 372  
Email: blindcare@rnc.ac.uk